



## Event Cancellation Policy

Cancellations are available when requested more than two weeks ahead of an event. A \$5 cancellation processing fee will be incurred for each registrant. Refunds are not available when cancelling within two weeks of the event.

If you would like to change the event or date, please register and pay for the new session and contact us at 800-565-4475 or [customercare@gswise.org](mailto:customercare@gswise.org) to process a cancellation. If the event is cancelled by the council, full refunds will be issued. Refunds should be received within two weeks from when the cancellation was processed.

**Questions?** Contact Customer Care at **800-565-4475** or **[customercare@gswise.org](mailto:customercare@gswise.org)**.