



## Troop initial orders due TODAY, February 16

Troop initial orders are due by 11 p.m. today, February 16.

Here's what you need to know:

- If you pre-ordered gluten-free cookies in October, your gluten-free order (in full cases) will show up in the BOOTH line of your initial order on February 17.
- Double check with families in the troop to make sure they entered their paper order totals into Digital Cookie (by Feb. 10). If their order needs to be entered or edited, go into ABC Smart Cookies and go to ORDERS - INITIAL ORDER and enter in the first column called "Inv. Pkgs."

Inv. Pkgs: 145	\$162.00	Pre Sale Pkgs: 27	\$1,032.00	Total Pkgs: 172
<b>ORDER CARD TOTALS</b>		<b>ONLINE GIRL DELIVERED ORDERS RECEIVED BEFORE FEB 11</b>		<b>TOTAL</b>
\$0.00	Inv. Pkgs: 0	\$0.00	Pre Sale Pkgs: 0	\$0.00
\$90.00	Inv. Pkgs: 15	\$18.00	Pre Sale Pkgs: 3	\$108.00
\$90.00	Inv. Pkgs: 15	\$12.00	Pre Sale Pkgs: 2	\$102.00
\$72.00	Inv. Pkgs: 12	\$30.00	Pre Sale Pkgs: 5	\$102.00
\$42.00	Inv. Pkgs: 7	\$6.00	Pre Sale Pkgs: 1	\$48.00
\$216.00	Inv. Pkgs: 36	\$42.00	Pre Sale Pkgs: 7	\$258.00
\$132.00	Inv. Pkgs: 22	\$24.00	Pre Sale Pkgs: 4	\$156.00
\$192.00	Inv. Pkgs: 32	\$12.00	Pre Sale Pkgs: 2	\$204.00
\$36.00	Inv. Pkgs: 6	\$18.00	Pre Sale Pkgs: 3	\$54.00
<b>\$678.00</b>	<b>145</b>	<b>\$162.00</b>	<b>27</b>	<b>\$1,032.00</b>

- Look at the EXTRAS line in the initial order in ABC Smart Cookies to see how many packages by variety are needed to make full cases. Troops are responsible for selling these extras and can use them to fill orders that come in after the initial order and cookie booths.
- Enter cookies in the BOOTH line for the troop to use to fill orders that came in after Feb. 10 or for cookie booths. *Hint: an average three-hour cookie booth will sell approximately 100 packages.*
- Choose your delivery/pick-up site by location, date, and time.
- You can click save multiple times and still make edits until 11:00 p.m. on February 16. Once your order is complete, slide the toggle bar to "Ready for Review."

## Home Deliveries

Home deliveries are offered to troops with a combined total of 250 or more cases. Here's how to set up your home delivery:

- Home deliveries are offered to troops with a combined total of 250 cases or more.
- Once the 250 cases minimum is verified by the council, your delivery will be scheduled between March 4-7.
- Best efforts are made to accommodate troop's first choice of delivery date, but there are no guarantees.
- Home Delivery Station Managers must be available 8:00 a.m.-5:00 p.m. on the day of delivery.
- A delivery time window will be given 24 hours before the delivery date.
- Each troop enters their own initial order in ABC Smart Cookies and selects "pending approval" as their delivery site.
- In the ORDER NOTES at the bottom of the initial order screen, please enter the location of your home delivery.
- The home delivery station manager completes the home delivery form.
- The home delivery form will be emailed after initial orders are submitted. The site will be set up in ABC Smart Cookies, and all troops involved will be assigned to that delivery site. The station manager is responsible for counting the cookie delivery (all troops combined) before signing off on order and sorting by troop.

## Cookie Sales After the Initial Order

Girl Scouts can keep their online selling link open to receive additional girl delivery orders and/or direct ship cookie orders through March 31. These orders must be filled using troop inventory cookies (extras or booth cookies from the initial order) and a TROOP TO GIRL transfer must be completed in Smart Cookies.

## Get Cookie Help with a Cookie Chat

Cookie Chats are designed to offer a designated time to connect one-on-one with a Cookie Program Coach to support answering questions, providing demos, etc. Time slots are set up for 30 minutes and can be held via the phone, a virtual meeting, or in-person. We look forward to supporting you and your Girl Scout(s) reach their cookie business goals.

[REQUEST A COOKIE CHAT](#)

## Online 2026 Cookie Captain Training

Continue to check out the Cookie Captain training modules here for more information!

[CHECK OUT THE ONLINE TRAINING!](#)

## Cookie Connection Emails

Check out [previous editions of the Cookie Connection emails](#) with details on different topics:

- January 20 - [Cookie Sales Start in One Week!](#)
- January 26 - [One Day Until Cookie Sales!](#)
- February 3 - [Booth Scheduling](#)
- February 9 - [Initial Order & Booth Scheduling](#)

## Don't Crumble! Contact Us.

To assist the council Customer Experience team in providing the best customer service possible, please include as much information as you can when you contact [customercare@gswise.org](mailto:customercare@gswise.org) or call 800-565-4475. Information such as your Girl Scout's/volunteers name, troop number, and/or order number will help us more quickly access records to provide support.



Have a question? Don't be shy!  
[Contact us](#) for more information.